



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

#5  
11/19/02

2152

Applicant(s): Hermann et al.  
Serial No.: 09/816,940  
For: METHOD, COMPUTER SYSTEM AND COMPUTER PROGRAM  
PRODUCT FOR MONITORING SERVICES OF AN  
INFORMATION TECHNOLOGY ENVIRONMENT  
Filed: March 23, 2001  
Examiner: Not Yet Assigned  
Art Unit: 2152  
Attorney Docket: 20005778US-1

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NOV 05 2002  
Technology Center 2100

Commissioner for Patents  
Washington, D.C. 20231

REQUEST FOR CHANGE OF ADDRESS

Dear Sir:

Please note that all future correspondence regarding the above-identified registration should be addressed to:

Hewlett-Packard Company  
Intellectual Property Administration  
P.O. Box 272400  
Fort Collins, Colorado 80527-2400

Respectfully submitted,

Date: October 24, 2002

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